




Quality Mark

PART OF **nocn** GROUP



An Independent  
Mark of Quality for  
your Training

[www.oneawards.org.uk](http://www.oneawards.org.uk)




# One Awards Quality Mark (part of the NOCN Group) – Providing Employers and Organisations with an Independent Mark of Quality

With over 25 years' experience of providing an educational quality assurance service, we know a thing or two about the policies, procedures and practices that underpin the delivery of high quality training. Consequently, we have developed our **Quality Mark** to enable employers and training organisations to have the high quality of their individual, customised training activities endorsed by One Awards (part of the NOCN Group).

We work with over 200 employers, education and training organisations each year and our regulator reports and customer service surveys consistently show that we are a respected organisation with a proven track record in providing a responsive and trusted quality assurance and accreditation service.

## **How the One Awards Quality Mark will benefit your organisation**

The One Awards Quality Mark is our indicator of trust in the quality of your training provision. Not only does it endorse the worth and quality of your training but also, your learners will receive a certificate confirming their participation in the training activity. Specific benefits to organisations include:

- For your customers and clients, Quality Mark provides an outward facing endorsement of the quality of training you offer;
  - Participants of your services will receive formal, certificated recognition;
  - The status of your training provision will be enhanced by introducing continued quality improvement support;
  - The content, management and delivery of your training will be regularly reviewed enabling continuous development and improvement;
  - You will be able to use the One Awards Quality Mark logo 'Endorsing Quality Training' on your promotional materials, training resources and website;
  - You will be eligible to become a member of One Awards and as such may attend specific CPD sessions and contribute to the governance and strategic direction of our organisation.
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## What is the One Awards Quality Mark?

The One Awards Quality Mark is our formal, certificated endorsement of the quality of training offered by an employer or training organisation. Our Quality Mark has been specifically designed to meet the needs of a wide range of employers and training organisations that offer their own, customised training activities. The versatile and highly valued One Awards Quality Mark confirms that an organisation's training activity:

- Maintains high standards of delivery;
- Provides a valuable and worthwhile training experience;
- Is regularly monitored to promote continuous improvement of practice.

## What types of training activities lend themselves to endorsement through One Awards Quality Mark?

The One Awards Quality Mark provides a highly flexible approach to a broad spectrum of training initiatives. Our Quality Mark can endorse almost any type of training and examples of current training activities include:

- Induction programmes – from short, individual sessions to extensive programmes;
- A wide range of Continuous Professional Development (CPD);
- Generic training activities such as health, safety and wellbeing, volunteering and practical skills development;
- Specialist training activities, some examples include: financial management, educational support, practical brewing and integrative counselling.



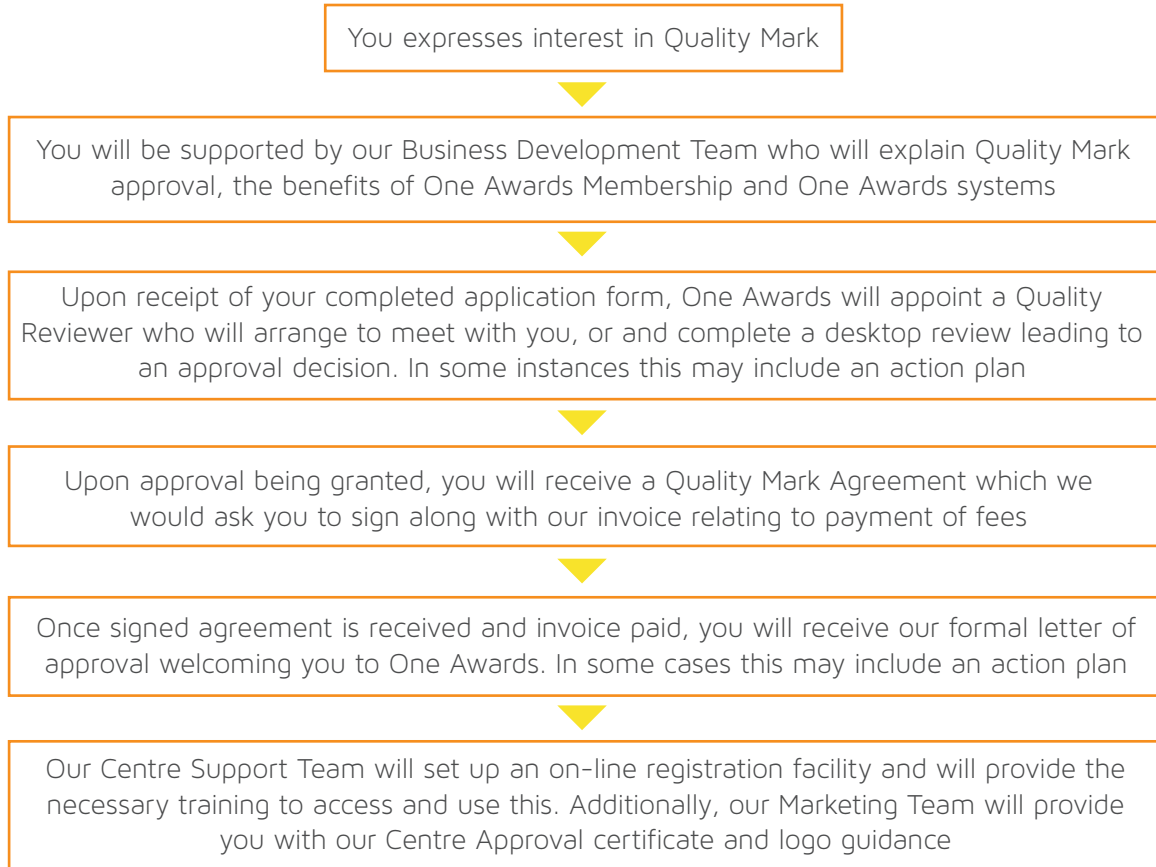
### Fees

#### What does it cost and how can I use it?

The fees and charges related to the One Awards Quality Mark are straightforward and competitive.

Service or Activity	Fee
Application Fee (non-refundable)	£250.00
Annual Quality Mark Approval Fee (for up to five individual training activities)	£500.00
Annual Fee for Additional Training Activity)	£150.00 per activity
Certificates for participants	£10.00 per certificate
Certificates for participants to include your own logo	£15.00 per certificate
Annual Membership Fee (Optional)	£200.00

## One Awards Quality Mark Customer Journey and Approval Process



For more information on the One Awards Quality Mark please visit [www.oneawards.org.uk/quality-mark](http://www.oneawards.org.uk/quality-mark)

For an informal discussion about how the One Awards Quality Mark can both enhance and endorse the quality of your training please contact [BD@oneawards.org.uk](mailto:BD@oneawards.org.uk) or by telephone on **0191 518 6550**.



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