

Website Privacy Notice



One Awards is a company registered in England and Wales with company number 04042215. The registered office is 1 Palmer Road, South West Industrial Estate, Peterlee, County Durham, SR8 2HE. One Awards is a Data Controller as required under the relevant UK Data Protection Legislation and is committed to protecting privacy, and will process data in line with the requirements of the legislation.

This privacy notice (together with the data protection policy) sets out What, How and Why One Awards collect, stores and processes personal data in accordance with the relevant Data Protection legislation and Who the data will be shared with.

By visiting www.oneawards.org.uk you confirm that you have read and understood the practices described in this notice.

What data One Awards collects about you

Like most websites, there is certain data that is automatically tracked by the internet service provider, including the website you just came from, which URL you go to next, the browser you are using and any searches you have done. This data is used for internal purposes to monitor activity on the website only and is kept in a form which does not identify individuals.

We also collect data from you on a legitimate interest basis through our website when:

- you complete our on-line forms
- you book for the events that we provide; and
- you complete any “join us” forms

The data collected may include:

- name, job title
- contact data including e-mail address and telephone number
- company details including website
- other data relevant to your enquiry

How One Awards Uses the Data

The data provided will be used for the following purposes:

- To improve customer service
- Collect aggregate data and statistics for the purposes of monitoring website usage in order to help One Awards develop the Website and services. These statistics will not include data that can be used to identify any individual
- provide marketing material or similar communications
- to manage new business contacts

The data will not be used for automated individual decision making or profiling. One Awards will not sell, distribute or lease your personal data to third parties unless we are required to do so by law.

One Awards use Google Analytics to monitor website statistics. One Awards does not make, and do not allow Google to make, any attempt to find out the identities of those visiting our website. If we do want to collect personally identifiable information through our website, we will make it clear and will explain what we intend to do with it.

How One Awards uses Cookies

Our site uses cookies to distinguish you from other users of our site. This helps us to provide you with a good experience when you browse our site and also allows us to improve our site. For detailed data on the cookies we use and the purposes for which we use them see our [Cookie policy](#).

How the Data is Stored and Protected

The data is stored electronically on servers in the UK and One Awards undertakes all necessary and appropriate steps to protect the data both online and offline. No data transmission via the internet is totally secure and although One Awards does take steps to minimise the risk, its security cannot be guaranteed.

Data Retention

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Different types of data are retained for different durations, depending on the type of data held and regulatory requirements or contractual obligations. Details of how long data is retained for are held in the One Awards data retention policy. Please contact One Awards if you require further data.

Who One Awards Discloses Data To, and Why

One Awards does share aspects of the data it collects with other organisations as detailed below:

- Third parties that provide services to us, such as those used for marketing purposes, although this data is anonymised
- External agencies and organisations (including the Police and other law enforcement agencies) for the purpose of preventing and detecting fraud and criminal activity
- If we sell or buy any organisation or assets we may disclose the data to the buyer or seller of the assets as part of the transference of the assets.
- We may share non-personal aggregate statistics about website traffic, with NOCN to improve services

How you can Access your Data

Under the current legislation you have a number of rights with regard to your personal data. You have the right to request access to and rectification or erasure of your personal data, right to restrict processing, object to processing as well as in certain circumstances the right to data portability.

If you have provided consent for the marketing you have the right to withdraw that consent at any time by emailing admin@oneawards.org.uk.

Access to data pertaining to you can be requested at any time in writing, unless it is considered that it would adversely affect the rights and freedom of others. Requests to access your rights must be submitted in writing using the Data Request Form which can be found on the website. Proof of identify is required these are listed on the form.

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A request will be responded to within 28 calendar days on receipt of a fully completed request form. Proof of identify is required, and these are listed on the form.

A reasonable fee will only be applied if the requests are considered to be excessive or multiple copies are requested. The fee would always be communicated in advance of processing and approval sort to continue with the request.

Please be aware if you request erasure that this means that all your details will be removed from the system.

How to contact us:

If you have any questions about the privacy notice and data we hold about you please contact Keith Maternaghan, Corporate Systems Officer at:

- 1 Palmer Road, South West Industrial Estate, Peterlee, County Durham, SR8 1HU
- or by email to admin@oneawards.org.uk

You have a right to complain to the Data Commissioner's Office if you feel your requests are not being dealt with accordingly, on <https://ico.org.uk/concerns/>

Other Website

This privacy notice only applies to One Awards website so if you link to another website through this site you should read the relevant privacy policies applicable to the website in question.

Changes to this Notice

The Website Privacy Notice is kept under regular review and any updates will posted to the website.

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