



# You said We did

[www.oneawards.org.uk](http://www.oneawards.org.uk)

We held a consultation event in June 2016, which many of you attended and kindly contributed your thoughts and ideas at the various workshops.

Below is a summary of some of those suggestions, and what we're doing about them.

## You said

- Provide guidance on how to amend assessment methods for learners with additional needs
  - Provide more guidance about Functional Skills issues
  - Provide bespoke training to Centres
  - Provide standardisation events for Centres using qualifications
- Provide targeted workshop events on Access to Fair Assessment

## You said

Provide more information on funding

## What we're doing

We already do this, but we'll make it more explicit about where this information is available. [Funding information on our website can be found here](#) and [here](#)

## What we're doing

We already do this through our Centre Guidance and Information Programme, but we'll publicise this more widely in 2016-17. [Access to HE Guidance and Resources can be found on our website here](#)

[Centre Guidance and Information Programme can be found here](#)

## You said

- Simplify rules of combination on some NOCN qualifications
- Simplify NOCN unit bank search

## What we're doing

We've passed this feedback onto NOCN. If you have any other queries or feedback about NOCN qualifications, please speak to your Account Manager, who will pass your comments onto NOCN

## You said

Include guidance on the ERAC as to what "exemption" means, when selecting learner achievement

## What we're doing

We've asked our database supplier to remove the term "exemption" from the AHE RAC, as it is no longer required

## You said

Remove password from the One Awards Accredited Unit Bank

## What we're doing

The password is being removed at the beginning of October 2016

**You said**

Reduce the frequency of having to change the QuartzWeb password so often

**What we're doing**

The frequency is currently set to 90 days, which is the recommended standard for security purposes. However, if you don't log in within 90 days of your last password change, you'll be asked to change your password again. We'll put an explanation of why you have to do this on the QuartzWeb homepage

**You said**

Make staff who don't have access to QuartzWeb aware of the reports that are available

**What we're doing**

We'll send an e-newsletter to all QuartzWeb contacts by the end of 2016, highlighting what reports are available, and ask them to let their colleagues know

**You said**

Provide a learner history report

**What we're doing**

We're in the process of creating this already and it should be available by the end of 2016

**You said**

Allow Centres to feedback when they identify out-of-date terminology on units

**What we're doing**

We already do this, but we'll make it more explicit about how you can do this on our website

**You said**

Show all the data for Access to HE learners on one spreadsheet, rather than on a page per learner

**What we're doing**

We'll prepare a report that shows all learner data on one sheet, to be run after learner achievement is submitted, and tell you when it's available

**You said**

Assign the Quality Mark to an organisation, as well as a training activity (like liP)

**What we're doing**

Whilst this is not an aspect of the existing Quality Mark, we are considering this for the future

**You said**

Provide more online resources for Quality Assurance

**What we're doing**

We have quite a lot of resources on the Access to HE section of our website but we're adding to this all the time. Please do let us know what else you'd like to see [Access to HE Guidance and Resources can be found on our website here](#)

**You said**

Link more organisations with each other (like Access buddy system)

**What we're doing**

We already do this in an ad-hoc way, but we're happy to look at how we can expand the buddy system so we'll explore this in 2016-17



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